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Sent: Wednesday, January 20, 2021 11:50 AM
Cc: VHAECH Congressional Liaison <VHAECHCongressionalLiaison@va.gov>; VHAECH Communications <VHAECHCommunications@va.gov>
Subject: RE: VA ECHCS Weekly Update

Good morning all,

Future vaccine clinic dates have been confirmed and are as follows:

Rocky Mountain Regional VA Medical Center

January 22, 23, 27, 28, 29, 30
February 1, 8, 9, 10, 11, 16, 25

Colorado Springs

January 26, 27, 28, 29, 30

Pueblo

January 23

Alamosa

January 22

Burlington

January 21

Salida

January 22

As a reminder, individual scheduling efforts are made off of appointment availability. Please encourage Veterans to answer any calls they receive from the VA. The AudioCare call will come up as our main ECHCS phone number: 303-399-8020.

The return phone number given on the AudioCare call is: 888-336-8262.

If you have any questions or concerns, please don't hesitate to contact me.

Thanks, all!



Teresa DiBella | U.S. Department of Veterans Affairs

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From: Dibella, Teresa M.
Sent: Friday, January 15, 2021 4:25 PM
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Subject: VA ECHCS Weekly Update

Happy Friday all!

There have been a few updates to the ECHCS Visitor Policy, specifically inpatient visitation. Please see the attached for more information.

I've attached the Vaccine FAQ sheet and Audiocare script again in case anyone didn't receive last week's correspondence. As a reminder: If you are eligible to receive the vaccine per the priority guidelines dictated by CDC/VHA, you will receive an automated phone call as outlined in the attached script. Please do not call the call center asking for a vaccine appointment if you have not received a phone call. The call center is doing their best to get as many Veterans scheduled as efficiently as possible. Once a Veteran has received the automated call and expressed their positive interest in receiving the vaccine, our team is doing their absolute best to provide a follow up phone call within 5 days in order to schedule. If you are still waiting past the 5 day period you may call the phone number provided to you in the audiocare call: (888)336-8262. Again, please do not call to schedule unless you have already been contacted through the audiocare system. We will not be able to schedule appointments for ineligible Veterans.

COVID-19 Positive Numbers below updated as of Thursday, 01.08.2021 – 01.14.2021 (a week in review):

VA ECHCS Veterans	VA ECHCS Employees	State of Colorado
Cases: 1716 (+45) Vaccinated by ECHCS: 1 st Dose: 206 2 nd Dose: 56	Cases: 371 (+10) Vaccinated by ECHCS: 1 st Dose: 2586 2 nd Dose: 1008	Cases: (+16,254) 369,177 Vaccinated: 1 st Dose: 223,827 2 nd Dose: 46,897



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